

Date: Monday, 29 July 2019  
Our Ref: MB/KF FIRM 3922

Sid Watkins Building  
Lower Lane  
Fazakerley  
Liverpool L9 7BB  
Tel: 0151-525-3611  
Fax: 0151-529-5500  
Direct Line: 0151 556 3037

**Re: Freedom of Information Request FIRM 3922**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 2<sup>nd</sup> July 2019.

Your request was received as follows: -

1. Do you have a video conferencing system for internal communications?

Yes

No

2. If yes, are there training programmes in place to ensure your staff can use the video conferencing system?

Yes

No

3. How do multi-disciplinary teams communicate within the trust?

Telephone-based conference calls

Face to face meetings

Video conferencing

4. Does the trust use the N3 video conferencing overlay service to book and schedule video calls?

Yes

No

Not sure

5. Will you have completed your transition from the N3 network to the new HSCN by the deadline of September 2019?

Yes

No

Not sure

6. Does the trust plan to introduce virtual consultations or appointments via video in the near future?

Yes

No

Maybe



See our response above in [blue](#).

### **Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at [www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number above in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

**Mr Mike Burns, Executive Lead for Freedom of Information**

